Aetna Better Health® of Michigan Aetna Better HealthSM Premier Plan 28588 Northwestern Hwy, Suite #380B Southfield, MI 48034



Provider Bulletin No 182

AETNA BETTER HEALTH® OF MICHIGAN AETNA BETTER HEALTHSM PREMIER PLAN

TO: Providers

FROM: Provider Experience Team

DATE: February 2, 2021

SUBJECT: Prior authorization fax numbers for providers

Dear Provider,

Effective **January 29, 2021**, all prior authorization fax requests and clinical information for **Aetna Better Health of Michigan Medicaid** members should be faxed to **1-866-603-5535**.

All prior authorization fax requests and clinical information for **Aetna Better Health Premier Plan Medicare-Medicaid** members should be faxed to **1-844-241-2495**.

We're here for you

If you have a question, Provider Services can help. For **Aetna Better Health of Michigan Medicaid** call 1-866-874-2567, Monday through Friday 8am-5pm EST.

For **Aetna Better Health Premier Plan Medicare-Medicaid** call 1-855-676-5772, Monday through Friday 8am-5pm EST.

Thanks for all you do!

Sincerely,

Aetna Better Health® of Michigan

Aetna Better HealthSM Premier Plan

Provider Services